

ABSTRACT

According to data obtained from WordAtlas, English is the most widely used foreign language with a total of 1.13 billion speakers, used as an international language in many countries. Good English skills will certainly increase the competitiveness of individuals both domestically and abroad, with so many trying to improve their English skills. According to experts who master many languages (polyglot), the best way to speak English fluently is by practicing it through conversation or talking to anyone at all available opportunities. Our respondents believe that for practice they need someone to talk to but 17 out of 18 respondents have difficulty finding someone to talk to. In this study, the author uses the scrum method to develop applications because it is suitable for use in small team conditions, can deliver products quickly and can minimize failures because stakeholders and developers are needed to work together. In this study, testing was also carried out which resulted in being able to handle 10,000 clients with 100% success and also getting customer satisfaction results with a satisfactory predicate.

Keywords: Chatbot, messenger, HayLingo, scrum