

## LIST OF ABBREVIATIONS

Abbreviations	Description	First Appearance
HR	HR is Human Resources	10
UCL	UCL is Upper Control Limit. It has function to limit the upper data	14
LCL	LCL is Lower Control Limit. It has function to limit the lower data	14
Bkb	Standard workload of the employee	19
Bkn	Normal workload of the employee	19
QC	Quality Control	27