

Table of Contents

<i>APPROVAL PAGE</i>	<i>ii</i>
<i>DECLARATION OF ORIGINALITY</i>	<i>iii</i>
<i>PREFACE</i>	<i>iv</i>
<i>DECLARATION ACADEMIC APPROVAL PAGE</i>	<i>v</i>
<i>ABSTRACT</i>	<i>vi</i>
<i>Table of Contents</i>	<i>vi</i>
<i>LIST OF FIGURE</i>	<i>ix</i>
<i>LIST OF TABLE</i>	<i>xi</i>
<i>CHAPTER I</i>	<i>1</i>
<i>INTRODUCTION</i>	<i>1</i>
1.1 Research Object Overview	1
1.1.1 History of PT. Avia Jaya Indah	1
1.1.2 Vision and Mission	2
1.1.3 Company Logo, Company Name, and Company Location	2
1.1.4 Kind of Service	3
1.1.5 Top Management Organization Structure	4
1.2 Research Background	4
1.3 Problem Formulation	12
1.4 Research Question	13
1.5 Research Objective	13
1.6 Research Benefit	13
1.6.1 Theoretical Aspect	13
1.6.2 Practical aspect	14
<i>CHAPTER II</i>	<i>15</i>
<i>THEORETICAL BACKGROUND</i>	<i>15</i>
2.1 Theories	15
2.1.1 Human Resource Management	15
2.1.2 Performance	17
2.1.3 Training	22
2.1.4 Correlation of Training and performance	27
2.3 Theoretical Framework	30

2.4 Hypothesis	31
CHAPTER III.....	32
RESEARCH METHODOLOGY.....	32
3.1 Type of Research	32
3.2 Population and Sample	32
3.2.1 Population.....	32
3.2.2 Sampling Method.....	33
3.2.3 Size or Amount of Sampling.....	33
3.3 Operational and Variable Measurement	33
3.3.1 Operational Variable.....	33
3.3.2 Measurement Scale	35
3.4 Research Stage	37
3.5 Data Collection	37
3.5.1 Type of Data.....	37
3.5.2 Technique of Data Collection	38
3.6 Data Analysis	39
3.6.1 Descriptive Analysis	39
3.6.2 Successive Interval Method	41
3.6.3 Classic Assumption Test.....	42
3.6.4 Simple Linear Regression Analysis.....	43
3.7 Hypothetical Test	44
3.7.1 The Significant Test (t-Test)	44
3.7.2 Determination Coefficient (r ²).....	45
3.8 Validity and Reliability Test.....	45
3.8.1 Validity	45
3.8.2 Reliability	48
CHAPTER IV.....	50
RESEARCH RESULT AND DISCUSSION.....	50
4.1 Characteristics of Respondent.....	50
4.1.1 Characteristics of Respondent by Gender	50
4.1.2 Characteristics of Respondent by Age.....	51
4.1.3 Characteristics of Respondent by Last Education.....	51
4.1.4 Description of Respondent's Perception.....	52
4.2 Research Result	53

4.2.1 Respondent's Answer to Training (Training Objectives)	53
4.2.2 Respondent's Answers to Training (Quality of Coach)	55
4.2.3 Respondent's Answer to Training (Training Materials)	57
4.2.4 Respondent's Answer to Training (Training Method)	58
4.2.5 Respondent's Answers to Training (Training Participant).....	60
4.2.6 Respondent's Answers to Training	61
4.2.7 Respondent's Answer to Performance (Quality)	63
4.2.8 Respondent's Answer to Performance (Quantity)	65
4.2.9 Respondent's Answer to Performance (Time).....	66
4.2.10 Respondent's Answers to Performance (Emphasis fee)	68
4.2.11 Respondent's Answer to Performance (Surveillance)	70
4.2.12 Respondent's Answers to Performance (Employee Relationship)	71
4.2.13 Respondent's Answers to Performance.....	73
4.3 Method of Successive Interval	74
4.4 Test of Classical Assumption.....	74
4.4.1 Normality Test.....	74
4.4.2 Heteroscedasticity Test.....	76
4.4.3 Simple Linear Regression Test	77
4.4.4 Correlation Coefficient	78
4.4.5 Hypothesis Testing.....	79
4.4.6 Coefficient of Determination	80
4.5 Research Result Discussion.....	81
CHAPTER IV.....	84
CONCLUSION AND SUGGESTION.....	84
5.1 Conclusion	84
5.2 Suggestion.....	85
Reference	87