

ABSTRACT

**EVALUATION IMPLEMENTATION MINISTER OF EMPOWERMENT
STATE APPARATUS AND BUREAUCRATIC REFORMS DECREE NO.
59 OF 2020 ABOUT OBSERVING AND EVALUATING SISTEM
PEMERINTAHAN BERBASIS ELEKTORNIK CASE STUDY ON
DOMAIN OF INTERNAL POLICY DISKOMINFO BANDUNG CITY**

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The implementation of information technology owned by the Indonesian government issued SPBE evaluation guidelines to measure the maturity level of e-government implementation. Evaluation using the Regulation of the Minister for Empowerment of State Apparatus and Bureaucratic Reform Number 59 of 2020 is intended to conduct an assessment of the Maturity Level of the existing process. SPBE consists of several domains, but in this study it focuses on the internal policy domain. Evaluation activities carried out by researchers through field observations then reviewing the available supporting data and independent assessment of the supporting data. The implementation of research related to the evaluation of the maturity level carried out at Diskominfo Bandung resulted in exposure to current conditions and recommendations for further development or improvement. This study succeeded in adjusting the maturity level evaluation with the results of the internal policy domain index of 3.3 by covering 1 domain aspect, namely the internal policy aspect of governance with a total of 10 indicators. The results of the maturity level that have been evaluated explain that internal policies have been established and fully regulate the activities for implementing these policies. With the findings of the evaluation results, recommendations are given which will be used as input to maintain the quality of the maturity level or can increase the SPBE index for the continuity of the SPBE Diskominfo Bandung City..

Keywords: SPBE, Permen PANRB 59/2020, Internal policy, maturity level, e-government