

DAFTAR SINGKATAN

Singkatan	Nama	Halaman Pemakaian Pertama Kali
IT/TI	Teknologi Informasi	iii
PT	Perseroan Terbatas	iii
GG	<i>Good Governance</i>	iii
DSS	<i>Deliver, Service, and Support</i>	iii
GITG	<i>Good Information Technology Governance</i>	iii
PERMEN	Peraturan Menteri	iii
BUMN	Badan Usaha Milik Negara	1
GCG	<i>Good Corporate Governance</i>	1
COBIT	<i>Control Objectives for Information and Related Technology</i>	2
IT	<i>Information Technology</i>	6
ISACA	<i>Information Systems Audit and Control Association</i>	7
SOP	<i>Standard Operational Procedure</i>	25
SDM	Sumber Daya Manusia	33
PAM	<i>Process Assessment Model</i>	41