

DAFTAR SINGKATAN

ZCP	: Zatalini Cipta Persada
BPR	: <i>Business Process Reengineering</i>
UML	: <i>Unified Modeling Language</i>
MySQL	: <i>My Structure Query Language</i>
UAT	: <i>User Acceptance Testing</i>
APJII	: Asosiasi Penyelenggara Jasa Internet Indonesia