

DAFTAR GAMBAR

Gambar I. 1 Jumlah Kamar <i>Terbooking</i> di J-Ruby	2
Gambar I. 2 <i>Cause and Effect</i> Diagram dalam sulitnya pengumpulan dan pengolahan data survei kepuasan tamu	Error! Bookmark not defined.
Gambar II. 1 Metode Waterfall	10
Gambar III. 1 Model Konseptual.....	17
Gambar III. 2 Sistematika Penelitian.....	19
Gambar IV. 1 Diagram Konteks.....	36
Gambar IV. 2 DFD Level 1	37
Gambar IV. 3 Entity Relationship Diagram	38
Gambar IV. 4 <i>Mock Up</i> Tampilan Info Pelanggan.....	39
Gambar IV. 5 <i>Mock Up</i> Tampilan <i>Login Pop Up</i>	39
Gambar IV. 6 <i>Mock Up</i> Tampilan <i>Survey</i>	40
Gambar IV. 7 <i>Mock Up</i> Tampilan Menu Admin.....	40
Gambar IV. 8 <i>Mock Up</i> Tampilan Menu Manajemen <i>User</i>	41
Gambar IV. 9 <i>Mock Up</i> Tampilan Menu Manajemen <i>Group</i>	41
Gambar IV. 10 <i>Mock Up</i> Tampilan Menu Manajemen Deskripsi	42
Gambar IV. 11 <i>Mock up</i> Tampilan Grafik Keseluruhan	42
Gambar IV. 12 <i>Mock Up</i> Tampilan Grafik Pergrup.....	43
Gambar IV. 13 <i>Mock Up</i> Tampilan Laporan.....	43

Gambar V. 1 Tampilan Info Pelanggan.....	44
Gambar V. 2 Tampilan Survei.....	45
Gambar V. 3 Tampilan <i>Login Pop Up</i>	46
Gambar V. 4 Tampilan Mengsubmit Survei	46
Gambar V. 5 Tampilan Menu Admin.....	47
Gambar V. 6 Tampilan Menu Manajemen <i>View</i>	47
Gambar V. 7 Tampilan Perubahan <i>User</i>	48
Gambar V. 8 Tampilan Pengeditan <i>User</i>	49
Gambar V. 9 Tampilan Menu Manajemen <i>Group</i>	49
Gambar V. 10 Tampilan Penambahan <i>Group</i>	50
Gambar V. 11 Tampilan Pengeditan <i>Group</i>	51
Gambar V. 12 Tampilan Menu Manajemen Deskripsi	51
Gambar V. 13 Tampilan Penambahan Deskripsi	52
Gambar V. 14 Tampilan Pengeditan Deskripsi	53
Gambar V. 15 Tampilan Grafik Keseluruhan	53
Gambar V. 16 Tampilan Grafik Pergrup	54
Gambar V. 17 Tampilan Laporan.....	55
Gambar V. 18 Tampilan Detail Laporan Kuesioner Responden.....	56
Gambar V. 19 Tampilan Rekap Keseluruhan Responden.....	56
Gambar V. 20 <i>Business Process</i>	71