

## DAFTAR TABEL

Tabel 1. 1 Total Container Tahun 2019.....	3
Tabel 2. 1 Perbandingan Metode.....	17
Tabel 2. 2 Penelitian Terdahulu.....	22
Tabel 4. 1 Pemilihan CSF.....	34
Tabel 4. 2 <i>Critical Success Factor</i> .....	35
Tabel 4. 3 Lima Faktor Penting.....	36
Tabel 4. 4 <i>Critical Incident Technique</i> .....	37
Tabel 4. 5 <i>Performance Dimension</i> .....	38
Tabel 4. 6 Wawancara <i>Stakeholder</i> .....	40
Tabel 4. 7 Rekapitulasi Ranking. ....	42
Tabel 4. 8 Relokasi Ulang.....	43
Tabel 4. 9 Peringkat.....	43
Tabel 4. 10 <i>Template Performance Appraisal BARS</i> .....	45
Tabel 4. 11 Panduan <i>Template Performance Appraisal BARS</i> .....	46
Tabel 4. 12 Penilaian Karyawan 1.....	47
Tabel 4. 13 Penilaian Karyawan 2.....	48
Tabel 4. 14 Penilaian Karyawan 3.....	49
Tabel 4. 15 Perbandingan <i>Performance Appraisal</i> .....	49
Tabel 5. 1 Analisis CSF dan Insiden Kritis.....	51

