

ABSTRACT
ANALYSIS OF SUCCESS FOR IMPLEMENTATION
E-PUSTAKA USING THE DELONE AND MCLEAN SUCCESS
MODELS IN DINAS PERPUSTAKAAN DAN KEARSIPAN
KOTA BANDUNG

Oleh

FIRDHA UTAMI

NIM : 1202160277

Information system is a system that provides information for management in making decisions and also for carrying out company operations. The system is a combination of people, information technology and organized procedures. Enterprise Resources Planning (ERP) or the so-called Enterprise Resource Planning System is an integrated and comprehensive computer software application. The concept of ERP can integrate various business processes that are in the union unit of an institution or company. Companies need ERP applications with the aim of being able to increase productivity, reduce operational costs, improve the accuracy of integrated data so as to create added value and support operational and business activities effectively and efficiently, so that the company will save more in the problem of financing large applications. GRP is a collection of application modules to support public services so that the government can run well integrated from the planning process to the evaluation process. There is a major difference between ERP and GRP, which is that GRP is used in the government sector while ERP is mostly used in the private enterprise sector. SPBE in other terms is e-government is the use of information technology and business matters relating to government. e-Government can be applied to the legislative, judiciary, or public administration, to improve internal efficiency, deliver public services, or democratic governance processes. GRP applications in the future will continue to grow, therefore an analysis of the acceptance of these technologies is needed. The analytical method used in this study is Delone and Mclean IS Success Factor. The success model of the Delone and Mclean information system is a model that is in line with the present study, which measures the success of implementing E-Government in government.

Key Word: Information System, ERP, GRP, E-Government, Delone and Mclean