

ABSTRACT

Human resources in each company need to be managed as well as possible in order to create a contribution in achieving company goals. Like PT. Telkom Prima Citra Certifia (PT. TPCC) which is engaged in training, certification, and consulting services in the fields of information, communication, technology, business, and management makes human resources an important aspect that can regulate all activities in the company.

This research is a study of motivation, knowledge sharing, and employee performance at PT. Telkom Prima Citra Certifia. This study aims to determine how the influence of motivation and knowledge sharing on employee performance at PT. Telkom Prima Citra Certifia.

The method used is a quantitative method with descriptive analysis techniques, multiple linear analysis, and hypothesis testing. The method of data collection is done through the distribution of questionnaires using saturated sampling techniques with the number of respondents as many as 50 employees of PT. Telkom Prima Citra Certifia. The questionnaire used in this study was 33 statements. Data processing in this study uses IBM SPSS Statistics 26 software.

Based on the results of data processing, it is known that the level of motivation, knowledge sharing, and employee performance at PT. Telkom Prima Citra Certifia is included in the high category. Regression test results indicate that there is a significant influence between motivation and knowledge sharing on the performance of employees of PT. Telkom Prima Citra Certifia.

PT. Telkom Prima Citra Certifia needs to maintain while increasing the level of motivation and knowledge sharing of its employees in order to produce performance in the position of a special category.

Keywords: motivation, knowledge sharing, employee performance.