

## **ABSTRACT**

*Technological developments have brought many changes and helped people. Even now most of the jobs have been taken over by technology, including in the realm of banking. The case of changes in Bank Mandiri customer balances in July 2019 is a negligence in the field of information technology and internal audit at the bank. Telematics experts said that banks must also protect customer data and reduce the occurrence of fraud and disturbances that come from both internal and external from Bank Mandiri against such disturbances.*

*The study entitled "Utilization of Information Technology and Internal Audit Against the Effectiveness of Internal Control" has the problem formulation of how the influence of technology and internal audit on the effectiveness of the performance of Bank Mandiri KCP Telkom Bandung.*

*This research is a descriptive verification study which is causality with the object of Bank Mandiri KCP Telkom Bandung and using a questionnaire with a total of 31 respondents. The data analysis tool used in this study is SPSS (Statistical Product and Service Solutions) version 20.*

*Based on the results of research conducted shows that the Utilization of Information Technology and Internal Audit significantly positive effect on the Effectiveness of the Internal Control of Bank Mandiri KCP Telkom Bandung. Which means the existing technology and internal supervision carried out by internal audit increase the effectiveness of performance at Bank Mandiri KCP Telkom Bandung.*

*Keyword: Effectiveness of Internal Control, Internal Audit, Utilization of Information Technology,*