

ABSTRACT

PT. ABC is a project based company that provides telecommunication network installation services. The project that is being carried out, namely the Fiber Optic (FO) STTF North Sulawesi Region project, is experiencing a risk problem, namely the Force Majeure Event. The factor that causes the project to experience delays is that there is an increasing outbreak of the Covid-19 virus in Indonesia, making the Indonesian government implement the Large Scale Social Restrictions rule which results in obstruction of the project work process and the project material delivery process. As a project manager, Ethical standards in the decision making process are needed to eliminate an ethical dilemma. Ethical Decision Making Framework is a framework that can guide and help to make the decision making process. The Ethical Decision Making Framework is strengthened by quantitative methods, namely the Decision Tree and Expected Monetary Value methods. The decision-making process is designed to help project managers know what decision alternatives are there, analyze the alternatives for making project decisions, and also to help make decision making more structured, quality, and eliminate ethical dilemmas. The decision recommended to the project manager is a request for an extension of time because it has the smallest Expected Monetary Value.

Keywords: Decision Making Process, Risk, Contract Amendment, Ethical Decision Making Framework