ABSTRACT

Based on Law No. 23 of 2014 concerning Regional Government organizes government affairs according to the principle of autonomy and co-administration with the principle of broadest autonomy in accordance with the Unitary State of the Republic of Indonesia system by paying more attention to aspects of the relationship between the central and regional governments and between regions. In the function of Information and Public Communication, has the responsibility of providing IT infrastructure services for Diskominfo accompanied by support for good IT development. However, in its implementation Diskominfo has not been optimal in utilizing information technology and data management has not been well integrated between divisions. The problem with the Public Information and Communication Management function is that there is no online public complaints application at the Padang Pariaman Diskominfo. Therefore we need an enterprise architecture that is able to align IT strategies and business strategies so that the solutions produced are appropriate and in accordance with their needs. The framework used is TOGAF ADM because it provides methods to build, manage and implement maintenance of enterprise architecture. The most well-known enterprise architecture framework is The Open Group Architecture Framework (TOGAF). The output of this research is in the form of an IT roadmap to provide recommendations that can be used by Diskominfo in the development of information technology and infrastructure.

Keyword: *Smart City, Enterprise Architecture*, TOGAF ADM, *IT Roadmap, Framework*