

ABSTRACT

PT. XYZ is a company engaged in providing telecommunications services in Indonesia. The various project activities carried out include installation and procurement of network equipment to meet the needs of the telecommunications network. Projects always led by a project manager who is responsible for the fluently running of the project in order to achieve stakeholder goals. Unfortunately, the company never conducted any competency assessment related to the project with any method so the company didn't know that the project manager is competent or not. Therefore, a calculation will be made with PMCDF® that can assess the performance competency of the project manager and can be used sustainability. PMCDF® has 10 competency units that can be assessed. It is necessary to further analyze the 10 criteria using AHP so that the competency units are assessed according to company needs.. From the research results, obtained three competency units that have the largest contribution, 33% from project quality management, 21% from project cost management, and 17% from project Human Resource (HR) management. The project manager already has quite good competence in the project quality management unit, however, in the project cost and human resource management unit, there are still need improvement. Based on these results, improvement will be provided to maintain their strengths and improve their competencies.

Keywords: Project manager, PMCDF®, performance competence, AHP