

## DAFTAR SINGKATAN DAN LAMBANG

Singkatan	Nama	Pemakaian Pertama Pada Halaman
APO-KM	<i>Asian Productivity Organization- Knowledge Management</i>	iii
PT	Peseroan Terbatas	1
SDM	Sumber Daya Manusia	2
HC	<i>Human Capital</i>	2
KM	<i>Knowledge Management</i>	9
KPMG	Klynveld, Peat, Marwick, Goerdeler (4 Mitra Perusahaan Auditor)	12
APO	<i>Asian Productivity Organization</i>	12
KMCA	<i>Knowledge Management Capability Assesment</i>	12
KMMM	<i>Knowledge Management Maturity Model</i>	12