

## ***Abstrac***

*Interpersonal Communication in an organization has a very important role, as we know Interpersonal Communication has a function that understand ourself and others and influence it so that the message given can be understood and get reciprocity or response, therefore the importance of interpersonal communication in an organization, especially at the Rumah Cemara to find out how interpersonal communication that built between head and staff runs well or not and know what obstacles are occurred in the process of ongoing interpersonal communication in the internal of Rumah Cemara between head and staff. The purpose of this study itself is to find out how interpersonal communication occur between head and staff, and to find out what obstacles occur in interpersonal communication between head and staff in the Rehabilitation Institution of Rumah Cemara. Researchers used qualitative methods with the paradigm carried out in this study using the Constructivism paradigm. Data collection techniques are done by observation, interviews and documentation results. The data analysis technique used by the author is Miles and Huberman's model with data reduction, presentation, and drawing conclusions. Based on research data shows that interpersonal communication that occurs between leaders and staff runs well included five factors, such as openness, supportive attitude, empathy, positive attitude and equality. Barriers that occurred in interpersonal communication between leaders and staff at home are more to the semantic barriers which often occurred miss communication, misunderstanding in interpreting sentences, codes or new terms*

*Keyword : Interpersonal Communication, Organization, Rehabilitation Institution of Rumah Cemara.*