

## ***ABSTRACT***

### ***ANALYSIS AND DESIGN OF OPERATIONAL CONTROL INFORMATION TECHNOLOGY GOVERNANCE PROCESS IN INFORMATION TECROLE DETERMINATION AND IT PLANNING PROCESS IN PT NINDYA KARYA USING COBIT 2019***

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*The development of information technology and its use is increasing from time to time, the accuracy of information is needed in financial development both by business efforts and by the community and government. The use of information technology in the company will bring benefits to the company itself. Based on BUMN Ministerial Regulation Number: PER-03 / MBU / 2018 it states that "in order to improve coordination between state dairy business entities", it is necessary to procure better information technology management facilities (good governance). This is done to improve efficiency and improve information technology in state-owned companies. PT. Nindya Karya is one of the state-owned companies engaged in construction, Construction Procurement Engineering (EPC), and Investment. At PT. Nindya Karya's existing Governance and operational policy processes use ISO best practice as a reference procedure, but have not been realized maximally. Therefore in the information governance planning needed work movements to meet the needs in achieving the expected goals and objectives, the work implementation used is COBIT 2019 and COBIT 2019 Implementation. This research emphasizes the process of APO10 Managed Vendor domains in the management process of Representative Services Third and MEA01 Managed Performance and Conformance Monitoring in the IT Performance Monitoring and Evaluation process which is expected to provide references related to best practices*

***Keywords:*** Information Technology, COBIT 2019, Governance