

ABSTRACT

AKURGA – Citizens Association Application Module Demography, Correspondence & Complaints is a web-based application that discusses the presentation of demographics, cover letters, and complaints. This application is expected to help the management of RT and residents in RT 01 RW 01 Babakan Ciamis in storing citizen data, filing letters, making letters, filing complaints. This application was developed using the Waterfall method, PHP programming language, Codeigniter Framework, and database using MySQL.

Keywords: AKURGA, Demography, Cover Letters, Complaints, PHP, Waterfall, MySQL