

## DAFTAR SINGKATAN

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
ADM	<i>Architecture Development Method</i>	5
ABBs	<i>Architecture Building Blocks</i>	25
BPMN	<i>Business Process Modeling Notation</i>	31
BUMN	Badan Usaha Milik Negara	1
CI	<i>Configuration Item</i>	125
CSI	<i>Continual Service Improvement</i>	27
DoDAF	<i>Department of Defense Architecture Framework</i>	23
EA	<i>Enterprise Architecture</i>	2
ERD	<i>Entity Relation Diagram</i>	128
FEAF	<i>Federal Enterprise Architecture Framework</i>	3
FINTECH	<i>Financial Technology</i>	1
GCG	<i>Good Corporate Governance</i>	1
ITIL	<i>Information Technology Infrastructure Library</i>	3
ITSM	<i>Information Technology Service Management</i>	2
KEDB	<i>Knowing Error Data Base</i>	101
KPI	<i>Key Performance Indicator</i>	23
OGC	<i>Office of Government Commerce</i>	36
OJK	Otoritas Jasa Keuangan	2
PDCA	<i>Plan, Do, Check, Act</i>	28
PERMEN	Peraturan Menteri	1
PIC	<i>Person in Charge</i>	125
RFC	<i>Request for Change</i>	124
SLA	<i>Service Level Agreement</i>	58
SOTK	Struktur Organisasi dan Tata Kerja	45
TI	Teknologi Informasi	1
TOGAF	<i>The Open Group Architecture Framework</i>	2
TRM	<i>Technical Reference Model</i>	25
TW	Triwulan	179
UKM	Usaha Kecil dan Menengah	2
UPS	<i>Uninterruptible power supply</i>	157