

ABSTRACT
ANALYSIS AND DESIGN OF BUMN INFORMATION TECHNOLOGY
GOVERNANCE IN THE PROCESS OF IT ORGANIZATION FRAMEWORK
PROCESS AND IT RESOURCE MANAGEMENT USING COBIT FRAMEWORK
2019

[CASE STUDY : PT POS Indonesia (Persero)]

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PT Pos Indonesia (Persero) is a state-owned company engaged in mail and goods delivery services, which has head offices spread throughout Indonesia. In carrying out the policies adopted by the head office, the regional offices act as drivers of the policies adopted to be implemented in their respective regions. Referring to the Regulation of the Minister of State-Owned Enterprises Number: PER-03-MBU-02-2018 discusses strategic policies in the IT organizational framework process and IT resource management. In the company PT Pos Indonesia (Persero) has not implemented these regulations, the author makes a proposal on Information Technology Governance using COBIT 2019 with the APO01 Managed I&T Management Framework and APO07 domains as a capability assessment and as a framework and uses SOE Regulation Number: PER-03- MBU-02-2018 for the implementation of IT governance as a policy reference in the implementation of IT Governance analysis. The results of the recommendations in this study will be carried out by a validation process by PT Pos Indonesia (Persero) and recommendations regarding the drafting of guidelines and general policies for IT governance and drafting contract templates in the APO01 Managed IT Management Framework and APO07 Human Resource Management processes.

Keywords: IT Governance, COBIT Framework,