






DAFTAR SINGKATAN DAN LAMBANG

Singkatan	Nama	Pemakaian pertama kali pada halaman
PT	Perseroan Terbatas	1
CTQ	<i>Critical to Quality</i>	4
FMEA	<i>Failure Mode and Effect Analysis</i>	12
OPC	<i>Operation Process Chart</i>	22
RPN	<i>Risk Priority Number</i>	27
QFD	<i>Quality Function Deployment</i>	48
HOQ	<i>House of Quality</i>	49
VOC	<i>Voice of Customer</i>	50
PLC	<i>Programmable Logic Control</i>	65

Lambang	Nama	Pemakaian pertama kali pada halaman
	<i>Strong Relationship</i>	51
	<i>Moderate Relationship</i>	51
	<i>Weak Relationship</i>	51
	<i>Strong Positive Correlation</i>	51
	<i>Positive Correlation</i>	51