

ABSTRACT

Leuwipanjang bus station is bus station located by the Soekarno-Hatta pass in the regency of Bandung. Leuwipanjang bus station has a number of facilities to accommodate the visitor's convenience such as a praying room, public toilets, food and beverages stalls, charging station/power outlets, and a bookshelf at the passenger's waiting hall. The bookshelf at the bus station was installed with the purpose to persuade passengers for reading activity while waiting for departure. According to the author's survey, however, the percentage of passengers to whom questionnaires are given, shows 47,2% of the total participants are less likely to use the facility, whereas 94,3% of the total suggest to redesign it. Taken from the questionnaire, most passengers prefer to use their mobile phones at such occasions, this situation makes the bookshelf facility unused and neglected. The other factor that contributes in the declining of the bookshelf's condition is a transfer of the bus station's income, which includes the facility's maintenance fee, to the central government for further management, giving the reason for maintenance of the shelf to be seldom. The designing aspects in which to be focused on are ergonomics, visuals, and materials. Using qualitative methods of research with comparative approaches, the designing process is intended to improve the quality of the bookshelf by attracting more visitors to make use of it.

Keywords: **bookshelf, ergonomics, visuals, materials.**