

ABSTRACT

Please note, the first generation of integrated services in Indonesia is a One-Stop Integrated Service (PTSA). Then it evolved into a One Door Integrated Service (PTSP) as the second generation. Then the establishment of a third generation integrated service, the Public Service Mall (MPP), which was considered as a renewal step for the public service system in Indonesia. Public Service Mall is an expansion of the integrated service function both central and regional, as well as the services of State-Owned Enterprises / Regional-Owned Enterprises and Private Enterprises in the framework of providing services that are fast, easy, affordable, safe and comfortable in one building. Therefore, as a service office that provides integrated services, MPP needs to improve the quality of services in order to achieve fast, easy, affordable, safe and comfortable services in one building. The interior design of the Sumedang Regency Public Service Mall Office is a new design design, with the aim of creating a spatial service that suits the needs and an integrated atmosphere of the space by creating harmony that is applied to the elements forming and filling the interior. It is hoped that the new MPP interior design can provide convenience and help users and staff feel more comfortable when they are in MPP Sumedang Regency.

Keywords: MPP Office, Integrated, Harmony, Comfortable