

ABSTRACT

The Bandung City Spatial Planning Office is a government institution that has the task of organizing government affairs in the field of spatial planning and funeral management. In the field of Spatial and Building Supervision serving 2 types of services. Namely the submission of the City Plan Decision (KRR) and Recommendations for the North Bandung Region (KBU). For now, the City Plan Decision service has been facilitated by an information system, namely a web-based City Plan Decision submission service. The submission of the North Bandung Region Recommendation itself has not been facilitated by the information system. Submission for the North Bandung Region Recommendation is still using a manual method, where the people who make the submission come to the Bandung City Spatial Planning Office, then submit the determined file and wait to be called back by the service. In the current process, the problem that arises is when making letters in the process of handling the North Bandung Region Recommendation. The problem is when submitting a letter to the Section Head and the Letter Field must be printed and if it is wrong, it must be re-created which causes file buildup. In addition, on the requesting side of the Recommendation, the KBU does not know the extent of the submission process. To overcome the problems that occur in the wake of a web-based application for North Bandung Region Recommendation submission. In the search for supporting data the application development uses the interview method to the City Spatial Planning in Bandung. The method of building this application uses the waterfall method. It is expected that the development of this application can overcome existing

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