

DAFTAR PUSTAKA

- Barkley, B. T. (2004). Project Risk Management. In *Enterprise Risk Management: A Common Framework for the Entire Organization*. United States of America: McGraw Hill.
- Benedict, T., Bilodeau, N., Vitkus, P., Powell, E., Morris, D., Scarsig, M., ... Saxena, R. (2013). *ABPMP BPM CBOOK Version 3.0* (3rd Editio).
- Blank, S. G. (2006). *The Four Steps to the Epiphany*. K&S Ranch.
- Crane, L., Gantz, G., Isaacs, S., Jose, D., & Sharp, R. (2013). *Introduction to Risk Management: Understanding Risk* (Second). Management Education and Risk Management Agency.
- Dumas, M., Rosa, M. La, Mendling, J., & Reijers, H. A. (2013). *Fundamentals of Business Process Management*. Springer Verlag Berlin.
- Hammer, M., & Champy, J. (2001). Reengineering the Company - A Manifesto for Business Revolution. In *Harper business, New York USA*.
<https://doi.org/10.5465/AMR.1994.9412271824>
- Harrington, H. J. (1991). *Business Process Improvement: The Breakthrough Strategy for Total Quality, Productivity, and Competitiveness* (Vol. 2). USA: McGraw Hill.
- ISO 31000. (2018). *BS ISO 31000: 2018 BSI Standards Publication Risk management — Guidelines*. Retrieved from <https://www.ashnasecure.com/uploads/standards/BS ISO 31000-2018.pdf>
- ISO 9001. (2015). *Standar Internasional ISO 9001:2015 Sistem Manajemen Mutu - Persyaratan*. 3.
- Kurtz, M. (2016). Introduction to *E-commerce: Combining Business and Information Technology*. In *BookBoon*.
- Majed. (2011). *Introduction to Data Flow Diagrams*. 1–37.
- Pedoman Manajemen Risiko PT INDOFARMA*. (2012).
<https://doi.org/10.1017/CBO9781107415324.004>

Roberts, A., Wallace, W., & McClure, N. (2003). Strategic Risk Management. In *Journal of Applied Corporate Finance*. <https://doi.org/10.1111/j.1745-6622.1990.tb00183.x>

Turban, E., King, D., Lee, J. K., Liang, T.-P., & Turban, D. C. (2015). Electronic Commerce: A Managerial and Social Networks Perspective. In *Springer* (Eighth, Vol. 29). Springer.

University of Adelaide Risk Matrix. (2018). (October).