

## **ABSTRACT**

*PT. Infomedia Nusantara is a subsidiary of PT. Telekomunikasi Indonesia Tbk (Telkom) which is trusted to be the center of telephone database maintenance and development. The year 1975 was the beginning of PT. Infomedia Nusantara became the first telephone information service provider company in Indonesia. improve employee performance in 2018 at the Finance department & Logistics Coordinator and Call Center. The authors conducted a pre-test for 30 employees of PT. Infomedia Call Center division regarding several factors that affect employee performance. The factors that are at least of the seven factors in question are the work environment.*

*This study aims to determine the effect of the environment on employee performance at PT. Infomedia Nusantara Buah Batu in the Call Center division. This research uses a quantitative method with a complaint technique using a questionnaire distributed to 91 employees of PT. Infomedia Nusantara.*

*Based on the research objectives, researchers used descriptive objectives. Types of researchers who use causal types. Based on research, researchers do not intervene in data. For units of analysis, researchers use individual unit analysis types, as well as research based settings, researchers use non-made arrangements. At the time of the study, the researcher used a cross-section method and the data were analyzed using a simple linear regression method with the help of SPSS version 23.*

*The results of research that prove the significant influence of the Work Environment on the performance of employees of PT. Infomedia Nusantara Buah Batu in the Call Center division that is equal to 33.9%.*

*Based on employee awards, work areas are valued. Therefore, invited to PT. Infomedia Nusantara Buah Batu to be able to increase the area of the room in the Call Center division.*

*Keywords: Work Environment, Employee Performance*