

ABSTRACT

The development of technology and information in the globalization era is very rapid. So that the technology and information in the globalization era is a basic requirement in every human being. Because technology and information is the solution to every problem in human life in this globalization era. By carrying information technology this final project carrying case study at one of hotel in Bandung that is Hotel Gurame. Because the hotel is still not using the progress of information technology in services, but still use the service that is all manual. Method workmanship using prototyping method, with the first step of the need collection is the step of extracting the need by way of interview with the concerned and on this method the collection of needs into materials to develop it to the step of using the system. With this method get problem that is less efficient housekeeping hotel to know the finished room and less efficient guest data collection by storing identity card during guest still stay (not check-out). So in this final project lifted from the case study to create check-in applications, check-out, and web-based housekeeping. With this application can facilitate and accelerate for the process of receptionist services in check-in check-out guests and facilitate housekeeping work to know which rooms are ready to be cleaned. So this project is a very useful project for the hotel management to serve the guests.

Keywords: Check-in, Check-out, Housekeeping