ABSTRACT

The airline has now started to grow rapidly, one of which is the airline owned by Garuda Indonesia The Airline of Indonesia / Garuda Indonesia. Garuda Indonesia operates 202 aircraft fleets as a whole with an average fleet age of under five years. Garuda Indonesia as the main carrier currently operates 144 aircraft, while Citilink operates 58 fleets. In addition to providing facilities to airlines, Garuda Indonesia The Airline of Indonesia also provides facilities such as Training Centers and Hotels.

This training center and hotel is one of the facilities provided by the Garuda Indonesia company serving in the area of lodging and training center services. The Hotel & Training Center is still implementing the "Garuda Indonesia Experience", The concept is given about the latest services that present the best aspects in Indonesia for passengers

Keywords: Airlines, Hotels & Training Centers, Corporate Image, Garuda Indonesia Experience.