

Daftar Tabel :

1. Uji Validitas

Tabel 4.1
Tabel Validitas X

Item		r tabel	r Hitung
X1	Pearson Correlation	0.098	.708**
	Sig. (2-tailed)	-	.000
	N	-	400
X2	Pearson Correlation	0.098	.737**
	Sig. (2-tailed)	-	.000
	N	-	400
X3	Pearson Correlation	0.098	.723**
	Sig. (2-tailed)	-	.000
	N	-	400
X4	Pearson Correlation	0.098	.729**
	Sig. (2-tailed)	-	.000
	N	-	400
X5	Pearson Correlation	0.098	.705**
	Sig. (2-tailed)	-	.000
	N	-	400
X6	Pearson Correlation	0.098	.760**
	Sig. (2-tailed)	-	.000
	N	-	400
X7	Pearson Correlation	0.098	.781**
	Sig. (2-tailed)	-	.000
	N	-	400
X8	Pearson Correlation	0.098	.748**
	Sig. (2-tailed)	-	.000
	N	-	400
X9	Pearson Correlation	0.098	.682**

	Sig. (2-tailed)	-	.000
	N	-	400
X10	Pearson Correlation	0.098	.722**
	Sig. (2-tailed)	-	.000
	N	-	400
X11	Pearson Correlation	0.098	.699**
	Sig. (2-tailed)	-	.000
	N	-	400
X12	Pearson Correlation	0.098	.729**
	Sig. (2-tailed)	-	.000
	N	-	400

Sumber : Data Olahan Peneliti
 $r_{hitung} > r_{tabel} (0,098) = \text{Valid}$

Item		r tabel	r Hitung
Y1	Pearson Correlation	0.098	.716**
	Sig. (2-tailed)	-	.000
	N	-	400
Y2	Pearson Correlation	0.098	.777**
	Sig. (2-tailed)	-	.000
	N	-	400
Y3	Pearson Correlation	0.098	.779**
	Sig. (2-tailed)	-	.000
	N	-	400
Y4	Pearson Correlation	0.098	.773**
	Sig. (2-tailed)	-	.000
	N	-	400
Y5	Pearson Correlation	0.098	.790**
	Sig. (2-tailed)	-	.000

	N	-	400
Y6	Pearson Correlation	0.098	.792**
	Sig. (2-tailed)	-	.000
	N	-	400
Y7	Pearson Correlation	0.098	.749**
	Sig. (2-tailed)	-	.000
	N	-	400
Y8	Pearson Correlation	0.098	.710**
	Sig. (2-tailed)	-	.000
	N	-	400

Sumber : Data Olahan Peneliti
 $r_{\text{hitung}} > r_{\text{tabel}} (0,098) = \text{Valid}$

Correlations

		P1	P2	P3	P4	P5	P6	P8	P9	P10	P11	P12	VAR00003
P1	Pearson Correlation	1	.764**	.601**	.592**	.537**	.603**	.528**	.465**	.523**	.502**	.460**	.507**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P2	Pearson Correlation	.764**	1	.667**	.613**	.536**	.595**	.563**	.514**	.531**	.536**	.456**	.516**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P3	Pearson Correlation	.601**	.667**	1	.582**	.473**	.542**	.648**	.616**	.514**	.510**	.518**	.523**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P4	Pearson Correlation	.592**	.613**	.582**	1	.645**	.651**	.600**	.564**	.577**	.473**	.491**	.467**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P5	Pearson Correlation	.537**	.536**	.473**	.645**	1	.712**	.584**	.650**	.532**	.472**	.462**	.466**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P6	Pearson Correlation	.603**	.595**	.542**	.651**	.712**	1	.652**	.586**	.602**	.504**	.522**	.536**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P8	Pearson Correlation	.528**	.563**	.648**	.600**	.584**	.652**	1	.698**	.570**	.600**	.598**	.601**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P9	Pearson Correlation	.465**	.514**	.616**	.564**	.650**	.586**	.698**	1	.549**	.565**	.559**	.617**

	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P10	Pearson Correlation	.523**	.531**	.514**	.577**	.532**	.602**	.570**	.549**	1	.504**	.476**	.497**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P11	Pearson Correlation	.502**	.536**	.510**	.473**	.472**	.504**	.600**	.565**	.504**	1	.724**	.774**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000	.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
P12	Pearson Correlation	.460**	.456**	.518**	.491**	.462**	.522**	.598**	.559**	.476**	.724**	1	.708**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000		.000
	N	400	400	400	400	400	400	400	400	400	400	400	400
VAR00003	Pearson Correlation	.507**	.516**	.523**	.467**	.466**	.536**	.601**	.617**	.497**	.774**	.708**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	.000	
	N	400	400	400	400	400	400	400	400	400	400	400	400

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

	P13	P14	P15	P16	P17	P18	P19	P20
P13 Pearson Correlation	1	.677**	.621**	.619**	.630**	.624**	.531**	.351**
Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
N	400	400	400	400	400	400	400	400
P14 Pearson Correlation	.677**	1	.781**	.608**	.605**	.677**	.623**	.419**
Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000
N	400	400	400	400	400	400	400	400
P15 Pearson Correlation	.621**	.781**	1	.637**	.608**	.674**	.647**	.396**
Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000
N	400	400	400	400	400	400	400	400
P16 Pearson Correlation	.619**	.608**	.637**	1	.800**	.654**	.587**	.417**

Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
N	400	400	400	400	400	400	400	400

** . Correlation is significant at the 0.01 level (2-tailed).

2. Hasil Uji Reliabilitas

Variabel X (Kepuasan konsumen) N = 400

Reliability Statistics	
Cronbach's Alpha	N of Items
.939	8

Variabel Y (Kualitas Layanan) N=400

Reliability Statistics	
Cronbach's Alpha	N of Items
.920	8