LIST OF TABLES

Table 1.1 Laporan Tahunan PT Telekomunikasi Indonesia 2018…...……..13

Table 1.2 Data processed from Laporan Tahunan PT Telekomunikasi Indonesia 2018 in percentage……...……...…...14

Table 1.3 Source Survey of PT Telekomunikasi Indonesia Witel Jabar and processed in 2018……...17

Table 2.1 Characteristics of Employees of Engage and Disengage…..…….29

Table 2.2 Resume Journal Literature…….32

Table 3.1 Research characteristic……...43

Table 3.2 Operational variable……...…44

Table 3.3 Likert Scale……47

Table 3.4 Validity test results of the Training questionnaire (X)……..48

Table 3.5 Reliability test result Training (X)…….……54

Table 3.6 Reliability test result Employee Engagement (Y)……..54

Table 3.7 Reliability test result Organizational Commitment (Z)……...……..54

Table 3.8 Score Interpretation Criteria……..56

Table 4.1 Respondent's gender……...……...62

Table 4.2 Respondent's age……...……63

Table 4.3 The Result of Quantitative Analysis Data Continuum (Training)...…..64

Table 4.4 The Result of Quantitative Analysis Data Continuum (Employee Engagement)……..65

Table 4.5 The Result of Quantitative Analysis Data Continuum (Organizational Commitment)…….66

Table 4.6 One Sample Kolmogorov-Smirnov Employee Engagement…….71

Table 4.7 Employee Engagement Autocorrelation Test Results……..…….72

Table 4.8 Organizational Commitment Autocorrelation Test Results ….……72

Table 4.9 Results of Regression Equation Path Analysis 1…….....75

Table 4.10. R Square Value 1 Results……..…….....75

Table 4.11 Results of Regression Equation Path Analysis 2…….76

Table 4.12. R Square Value 2 Results…….…….....77

Table 4.13 T Test Result Calculate Employee Engagement….....….79

Table 4.14 Results of Partial Significance Tests (Test F)……..80

Table 4.15 Results of the Employee Engagement Determination Coefficients.…82

Table 4.16 Results of the Organizational Commitment Determination Coefficients……82