

ABSTRACT

DOMINANT FACTOR ON EMPLOYEE'S JOB SATISFACTION

PT. BPR WAHANA SENTRA ARTHA MAJALENGKA

By

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Job satisfaction is an emotional condition of employee which stated by happy or unhappy to their job. This research was conducted at PT. BPR Wahana Sentra Artha Majalengka. Therefore, the aim of this study is to find the dominant factors of employee's job satisfaction by using four factors, psychological factors, social factors, physical factors, and financial factors.

This research can be categorized as quantitative research with descriptive research and factor analysis. This research respondents were 68 employee of PT. BPR Wahana Sentra Artha Majalengka by sampling using sampling total and factor analysis using SPSS Version 25.

The results showed the level of employee job satisfaction for psychological factors was 76.18%, social factors 75.66%, physical factors 77.03%, financial factors 71.77%. Recapitulation of the percentage of employee job satisfaction at PT. BPR Wahana Sentra Artha Majalengka overall by 75.16%, so if can be conclude that the level of employee job satisfaction at PT. BPR Wahana Sentra Artha Majalengka in the category satisfied. This research product one new factor, namely the satisfaction factor with the best contribution variable is the physical factor.

Keywords: Employee job satisfaction, Psychological Factors, Social Factors, Physical Factors, Financial Factors.