

DAFTAR ISI

LEMBAR PENGESAHAN	i
LEMBAR PERNYATAAN ORISINALITAS.....	ii
ABSTRAK	iii
ABSTRACT	iv
LEMBAR PERSEMBAHAN	v
KATA PENGANTAR	vi
DAFTAR ISI	vii
DAFTAR GAMBAR.....	x
DAFTAR TABEL	xi
DAFTAR SINGKATAN DAN LAMBANG.....	xii
DAFTAR ISTILAH.....	xiii
DAFTAR LAMPIRAN.....	xiv
BAB I PENDAHULUAN	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah	4
I.3 Tujuan Penelitian.....	4
I.4 Batasan Penelitian.....	4
I.5 Manfaat Penelitian.....	5
I.6 Sistematika Penelitian.....	5
BAB II KAJIAN LITERATUR	7
II.1 Proyek	7
II.2 Manajemen Proyek	7
II.3 Manajemen Kualitas Proyek	8
II.4 <i>Quality</i>	9

II.5	<i>Control quality</i>	10
II.6	<i>Quality Metric</i>	10
II.7	<i>Statement of Work (SOW)</i>	11
II.8	<i>Work Breakdown Structure (WBS)</i>	11
II.8.1	WBS Dictionary	11
II.9	Audit	11
II.10	<i>Internal control</i>	12
II.11	<i>Metode Critical Path</i>	12
II.12	Penelitian Terdahulu	14
II.12.1	Quality Metric Design As A Tool To Control The Quality Of Project (Mufti dkk, 2018).....	16
II.12.2	Innovation Of Design Quality Management Based On Project Life Cycle (Yan dkk, 2009).....	17
II.12.3	Designing internal audit process on an infrastructure project in Indonesia (Pratami, Puspita, & Sjafrizal, 2018).....	18
II.12.4	Field Quality Metric Findings And Recommendations (Palmquist, 2017)	18
II.12.5	Controlling Quality at The Upstream in Commercial Software Project Management (Mohapatra, 2015)	19
II.13	Alasan Pemilihan Metode	20
BAB III	METODOLOGI PENELITIAN	21
III.1	Model Konseptual.....	21
III.2	Sistematika	23
III.2.1	Tahap Pendahuluan.....	24
BAB IV	PENGUMPULAN DAN PENGOLAHAN DATA	27
IV.1.1	WBS Dictionary	29
IV.1.2	Activity List	32

IV.1.3	Jadwal Proyek	32
IV.2	Pengolahan Data	33
IV.2.1	Identifikasi Critical Path	33
IV.2.2	Quality Metric	35
IV.2.3	Quality checklist.....	37
IV.2.4	Implementasi Quality Metric	38
BAB V	ANALISIS	41
V.1	Analisis Perancangan <i>Quality Metric</i>	41
V.2	Analisis Implementasi <i>Quality checklist</i>	41
V.2.1	Analisis Manajemen Kualitas Proyek.....	42
V.2.2	Usulan	47
BAB VI	KESIMPULAN DAN SARAN	49
VI.1	Kesimpulan	49
VI.2	Saran	50
VI.2.1	Saran bagi Perusahaan	50
VI.2.2	Saran bagi Penelitian Selanjutnya	50
DAFTAR PUSTAKA		51