

PREFACE

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The thesis entitled “Quality Control Analysis Using Statistical Process Control Method To Reduce The Level Of Defective Products At PT. Gaya Pantes Semestama” is structured to meet the requirements of the undergraduate in the Department of Business Administration, Faculty of Communication and Business, Bandung. The author would like to say thank you profusely for all the help that has been given, either directly or indirectly during the preparation of this final thesis to complete. In particular, gratitude that are due to:

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The author realizes that this thesis is far from perfect, both in writing techniques, Language structure, or scientific perception. For this reason, the authors are looking forward to constructive suggestions and criticism for future improvements. The author also hopes that this paper can be useful especially for the author himself and generally for Telkom University Students

Bandung, March 2019

Riadhya Sanjaya Hidayat