

DAFTAR ISI

LEMBAR PENGESAHAN	iii
LEMBAR PERNYATAAN ORISINALITAS	iv
ABSTRAK	v
ABSTRACT	vi
KATA PENGANTAR.....	vii
DAFTAR ISI.....	viii
DAFTAR TABEL	xi
DAFTAR GAMBAR.....	xii
DAFTAR LAMPIRAN	xiii
DAFTAR SINGKATAN.....	xiv
DAFTAR ISTILAH	xv
BAB 1 PENDAHULUAN	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah	5
I.3 Tujuan Penelitian	5
I.4 Batasan Penelitian	5
I.5 Manfaat Penelitian	5
I.6 Sistematika Penulisan	6
BAB II LANDASAN TEORI	8
II.1 Project	8
II.2 E-learning	8
II.3 Kualitas	9
II.4 Manajemen Proyek	9
II.5 <i>Project Quality Management</i>	10
II.5.1 <i>Quality Audit</i>	11
II.5.2 <i>Control Quality</i>	12
II.5.3 <i>Quality Metric</i>	13
II.6 <i>Project Scope Statement</i>	13
II.7 Work Breakdown Structure	14
II.8 WBS <i>Dictionary</i>	14
II.9 Internal Control.....	15

II.10 CPM.....	16
II.11 Alasan Pemilihan Metode.....	17
II.12 Kajian Literatur.....	17
II.12.1 <i>Quality Metrics Design as A Tool to Control The Quality of Project</i> (Mufti dkk,2018).....	17
II.12.2 <i>Innovation of Design Quality Management Based on Project Life</i> Cycle (Yan dkk, 2009).....	19
II.12.3 <i>Designing Internal Audit Process on Infrastructure Project in</i> <i>Indonesia Based on PMBOK 5th Edition</i> (Pratami dkk, 2016).....	20
II.12.4 <i>Development of Quality Performance Indicators for Quality</i> <i>Management in Construction Project</i> (Song dkk, 2012).....	21
II.13 Posisi Penelitian.....	23
BAB III METODOLOGI PENELITIAN	25
III.1 Model Konseptual	25
III.2 Sistematika Pemecahan Masalah.....	27
III.2.1 Tahap Identifikasi	28
III.2.2 Tahap Pengumpulan Data.....	28
III.2.3 Tahap Pengolahan Data	29
III.2.4 Tahap Analisis Data.....	29
III.2.5 Kesimpulan dan Saran	29
BAB IV PENGUMPULAN DAN PENGOLAHAN DATA.....	30
IV.1 Objek Penelitian	30
IV.2 Pengumpulan Data	30
IV.2.1 Project Scope Statement.....	30
IV.2.2 Work Breakdown Structure (WBS).....	34
IV.2.3 Work Breakdown Structure Dictionary	36
IV.2.4 Activity List, Dependency & Duration.....	39
IV.3 Pengolahan Data.....	42
IV.3.1 <i>Quality Metrics</i>	42
IV.3.2 Critical Path	45
BAB V ANALISIS.....	48
V.1 Analisis Implementasi <i>Quality Metric</i>	48
V.2 Hasil Implementasi <i>Quality Metric</i>	48
V.3 Analisis Manajemen Kualitas Proyek	51
BAB VI KESIMPULAN DAN SARAN.....	56

VI.1 Kesimpulan	56
VI.2 Saran.....	57
DAFTAR PUSTAKA	58