

ABSTRACT

This research is organized in Telkom University, Bandung,. Currently, Telkom University leads toward ISO 9001:2015. Therefore, Telkom University formalizes a knowledge management as its compulsory operational standard including Knowledge sharing among peers to improve the employee performance.

The objective of this research is to discover the result of knowledge sharing and employee performance and to understand the impact of knowledge sharing's dimensions formed by knowledge donating and knowledge collecting in the interest of employee performance partially and simultaneously.

This research conducts a questionnaire for sampling method, where 187 responses are collected. The respondents are restricted to administration staff within Telkom University. The analysis techniques used are descriptive analysis and multiple linear regression analysis by utilizing analytics software, IBM SPSS 25.

Knowledge sharing applied by non-lecturers of Telkom University is in a good category with the knowledge donating dimension getting 80.47% and knowledge collecting getting 81.50%. While for employee performance is in a very good category with score 85.76% .

The result reveals that knowledge donating (X1) and knowledge collecting (X2) govern to the employee performance partially and simultaneously with score thitung for X1(3,992) and X2 (4,436) > (1,972) ttabel, and Fhitung (27,948) > (3,04) Ftabel. Moreover, the dimension of knowledge sharing gives 23,3% of impact to employee performance,.According to the research, the author conclude that the hypothesis test on H1 is acceptable.

Keywords : *Knowledge Sharing, Knowledge Donating, Knowledge Collecting Employee Performance*