

APPROVAL SHEET

Final Project:

**ANALYSIS OF PATIENT'S
SATISFACTION TOWARD CLINIC SERVICE USING INTEGRATION
OF SERVICE QUALITY AND KANO MODEL
(A Study of Patients at Klinik Harapan Sehat in Cianjur)**

by:

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**Has been Approved for a Final Project
Bachelor 1 Industrial Engineering Program
School of Industrial Engineering
Telkom University**

Bandung, 27 June 2019

Approved

by,

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