

ABSTRACT

The era of globalization presents a business environment that is always moving fast and competitive, it requires every organization to be able to practice Knowledge Management well in order to improve organizational effectiveness. In the global era, knowledge management is very important in order to improve the competence of employees. This is because, competence is built on the knowledge, skills and personal characteristics related to the work done. Competent employees tend to produce good performance, which will ultimately increase organizational productivity and help the organization achieve its goals.

This study aims to determine how the impact of knowledge management dimensions on employee competencies at PT. PLN (Persero) Yogyakarta Network Service Area. The research method used in this study is quantitative methods, descriptive and causal types of research, and uses multiple linear regression analysis. The sampling technique used in this study is saturated sampling (census research), which is done by distributing questionnaires to the entire population of 78 employees, in order to obtain the results of general research. Data from questionnaires are processed using SPSS version 25 software.

Based on the results of the study, it was found that the knowledge management dimension in the form of knowledge capture and/or creation, knowledge sharing and dissemination, and knowledge acquisition and application simultaneously had a significant effect on the competence of PT. PLN (Persero) APJ Yogyakarta. Based on the partial influence of each dimension of knowledge management, knowledge sharing & dissemination and knowledge acquisition & application are two dimensions that have a significant influence on the competence of PT. PLN (Persero) APJ Yogyakarta.

Keywords: *Knowledge Management; Knowledge Capture and/or Creation; Knowledge Sharing and Dissemination; Knowledge Acquisition and Application; Competence.*