

## DAFTAR PUSTAKA

- Ali, N. (2008). Factors Affecting Overall Job Satisfaction And Turnover Intention. *Journal of Managerial Science*, Vol. 2, No.2, hlm. 239-252.
- Alkahtani, A.H. (2015). Investigating Factors That Influence Employees' Turnover Intention: A Review Of Existing Empirical Works. *International Journal of Business and Management*, Vol. 10, No. 12, hlm. 152-166.
- Alniacik, E., Alniacik, U., Erat, S., dan Akcin, K. (2013). Does Person-Organization Fit Moderate The Effects Of Affective Commitment And Job Satisfaction On Turnover Intentions. *Procedia - Social and Behavioral Sciences*, Vol. 99, hlm. 274-281.
- Amir, T. (2017). *Perilaku Organisasi* (1<sup>st</sup> ed). Jakarta: Fajar Interpratama Mandiri
- Anwar, M. (2016). Factors Affecting Turnover Intentions; Empirical Evidence. *Humanistic Management Network, Research Paper Series* No. 34/16.
- Atef, G., Leithy, W.E., dan Al-Kalyoubi, M. (2017). Factors Affecting Employees' Turnover Intention. *International Business Management*, Vol. 11, No. 1, hlm. 118-130.
- Bibowo, A., dan Masdupi, E. (2015). Pengaruh Kepuasan Kerja, Kompensasi, dan Pengembangan Karir Terhadap Turnover Intention Karyawan Bank Syariah Mandiri Cabang Padang. *Jurnal Riset Manajemen Bisnis dan Publik*, Vol. 3, No. 3, hlm. 1-16.
- Chaubey, D.S., Maithel, N., dan Gupta, V. (2013). Measuring Employees Turnover Intention: An Empirical Study. *Zenith International Journal Of Business Economics & Management Research Zijbemr*, Vol.3, No. 7, hlm. 12-22.
- Chen, M., Su, Z., Lo, C., Chiu, C., Hu, Y., dan Shieh, T. (2014). An Empirical Study On The Factors Influencing The Turnover Intention Of Dentists In Hospitals In Taiwan. *Journal of Dental Sciences*, Vol. 9, hlm. 332-344.
- Darmawan, D. (2013). *Prinsip-Prinsip Perilaku Organisasi* (1<sup>st</sup> ed). Surabaya: Pena Semesta.

- Deil, S.A.F. (2014). 5 Kualitas Kerja yang Harus Dimiliki Pegawai Masa Kini. Diakses dari <http://bisnis.liputan6.com/read/2019239/5-kualitas-kerja-yang-harus-dimiliki-pegawai-masa-kini>. [16 Februari 2018].
- Elci, M., Sener, I., Aksoy, S., dan Alpkan, L. (2012). The Impact of Ethical Leadership and Leadership Effectiveness on Employees' Turnover Intention: The Meditating Role of Work Related Stress. *Procedia – Social and Behavioral Sciences*, Vol. 58, hlm. 289-297.
- Halimah, T.N., Fathoni, A., dan Minarsih, M.M. (2016). Pengaruh Job Insecurity, Kepuasan Kerja, dan Lingkungan Kerja terhadap Turnover Intention Pramuniaga di Gelael Supermarket (Studi Kasus Pada Gelael Superindo Kota Semarang). *Journal of Management*, Vol. 2, No. 2, hlm. 1-16.
- Hasibuan, M.S.P. (2012). *Manajemen Sumber Daya Manusia* (16<sup>th</sup> ed). Jakarta: PT Bumi Aksara.
- Huang, S., Chen, Z., Liu, H., dan Zhou, L. (2017). Job Satisfaction And Turnover Intention In China: The Moderating Effects Of Job Alternatives and Policy Support. *Chinese Management Studies*, Vol. 11, No. 4, hlm .689-706.
- Huang, W., dan Su, C. (2016). The Mediating Role Of Job Satisfaction In The Relationship Between Job Training Satisfaction And Turnover Intentions. *Industrial and Commercial Training*, Vol. 48, No.1, hlm. 42-52.
- Issa, D.A.R.M., Ahmad, F., dan Gelaidan, H.M. (2013). Job Satisfaction And Turnover Intention Based On Sales Person Standpoint. *Middle-East Journal of Scientific Research*, Vol. 14, No. 4, hlm. 525-531.
- Itika, J.S. (2011). *Fundamentals of Human Resource Management Emerging Experiences From Africa* (1<sup>st</sup> ed). Leiden: African Studies Centre.
- Junaidi, J. (2014). Transformasi Data Ordinal ke Interval dengan Microsoft Office Excel. *Fakultas Ekonomi dan Bisnis Universitas Jambi: Seri Tutorial Analisis Kuantitatif*.
- Kawan Lama Group. (2018). Orientasi Training Karyawan Baru DC Cikarang.
- Kawan Lama Group. (2018). Data Karyawan Keluar Ace Hardware Indonesia DC Jababeka Cikarang Tahun 2018.

- Keputusan Gubernur Jawa Barat. (2017). Keputusan Gubernur Jawa Barat Nomor: 561/Kep.1065-Yambangsos/2017 Tentang Upah Minimum Kabupaten/ Kota di Daerah Provinsi Jawa Barat Tahun 2018. Bandung: Gubernur Jawa Barat.
- Khan, A. H., dan Aleem, M. (2014). Impact of Job Satisfaction on Employee Turnover: An Empirical Study of Autonomous Medical Institutions of Pakistan. *Journal of International Studies*, Vol. 7, No. 1, hlm. 122-132.
- Kreitner, R., dan Kinicki, A. (2014). *Perilaku Organisasi (Buku 1)*(9<sup>th</sup> ed). Jakarta: Salemba Empat.
- Lee, C.C., Huang, S.H., dan Zhao, C.Y. (2012). A Study On Factors Affecting Turnover Intention Of Hotel Employees. *Asian Economic and Financial Review*, Vol. 2 No. 7, hlm. 866-875.
- Luthans, F. (2011). *Organizational Behavior: An Evidence-Based Approach* (12<sup>th</sup> ed). New York: McGraw-Hill.
- Mahdi, A.F., Zin, M.Z.M., Nor, M.R.M., Sakat, A.A., dan Naim, A.S.A. (2012). The Relationship Between Job Satisfaction and Turnover Intention. *American Journal of Applied Science*, Vol. 9, No. 9, hlm. 1518-1526.
- Masyhuri., dan Zainuddin, M. (2008). *Metodologi Penelitian – Pendekatan Praktis dan Aplikatif* (Cetakan Pertama). Bandung: PT Refika Aditama.
- Mbah, S.E., dan Ikemefuna, C.O. (2012). Job Satisfaction and Employees' Turnover Intentions in Total Nigeria plc. in Lagos State. *International Journal of Humanities and Social Science*, Vol. 2, No. 14, hlm. 275-287.
- McShane, S.L., dan Glinow, M.A.V. (2012). *Organizational Behavior*. New York: Mc Graw-Hill.
- Meier, K.J., dan Hicklin, A. (2008). Employee Turnover and Organizational Performance: Testing a Hypothesis from Classical Public Administration. *Journal of Public Administration Research and Theory*, Vol. 18, No. 4, hlm 573-590.
- Neolaka, A. (2014). *Metode Penelitian dan Statistik* (Cetakan Pertama). Bandung: PT Remaja Rosdakarya.

- Olawale, A.R., Folusollesanmi, J., dan Olarewaju, A.A. (2016). Job Satisfaction, Turnover Intention And Organizational Commitment. *BVIMSR's Journal of Management Research*, Vol. 8, No. 2, hlm. 102-114.
- Olusegun, S.O. (2013). Influence of Job Satisfaction on Turnover Intentions of Library Personnel in Selected Universities in South West Nigeria. *Library Philosophy and Practice (e-journal)*. 914.
- Priyono., dan Marnis. (2008). *Manajemen Sumberdaya Manusia* (Cetakan Pertama). Sidoarjo: Zifatama.
- Purnoto, S. (2018). *Logistics Operation General Manager Ace Hardware Indonesia DC Jababeka Cikarang*.
- Putra, I.G.A.G.E.M., dan Wibawa, I.M.A. (2015). Pengaruh Kepuasan Kerja Terhadap *Turnover Intention* Dengan Komitmen Organisasi Sebagai Variabel *Intervening* Pada PT. Autobagus Rent Car Bali. *E-Jurnal Manajemen Unud*, Vol. 4, No. 4, hlm. 1100-1118.
- Putri, S.T., dan Prasetio, A.P. (2017). Pengaruh Kepuasan Kerja Terhadap *Turnover Intention* (Studi pada Hotel Delonix Karawang). *Smart – Study & Management Research*, Vol. 14, No. 3, hlm. 39-47.
- Riduwan., dan Kuncoro, E.A. (2017). *Cara Mudah Menggunakan dan Memaknai Path Analysis (Analisis Jalur)* (Cetakan Ketujuh). Bandung: Alfabeta.
- Robbins, P.S., dan Judge, T.A. (2013). *Organizational Behaviour* (15<sup>th</sup> ed). Boston: Pearson.
- Saeed, I., Waseem, M., Sikander, S., dan Rizwan, M. (2014). The Relationship of Turnover Intention with Job Satisfaction, Job Performance, Leader Member Exchange, Emotional Intelligence, and Organizational Commitment. *International Journal of Learning and Development*, Vol. 4, No. 2, hlm. 242-256.
- Sanusi, A. (2011). *Metodologi Penelitian Bisnis*. Jakarta: Salemba Empat.
- Sari, N.R., Hakam, M.S., dan Susilo, H. (2015). Pengaruh Kepuasan Kerja Terhadap *Turnover Intention* (Studi Pada Ajb Bumiputera 1912 Kantor Wilayah Jatim Ii/Malang). *Jurnal Administrasi Bisnis (JAB)*, Vol. 27, No. 1 hlm. 1-8.

- Shah, N.H., dan Jumani, N.B. (2015). Relationship of Job Satisfaction and Turnover Intention of Private Secondary School Teachers. *Mediterranean Journal of Social Sciences*, Vol. 6, No. 4, hlm. 313-323.
- Sihotang, A. (2007). *Manajemen Sumber Daya Manusia*. Jakarta: Pradnya Paramita.
- Silalahi, U. (2015). *Metode Penelitian Sosial Kuantitatif* (Cetakan Keempat). Bandung: PT Refika Aditama.
- Simone, S.D., Planta, A., dan Cicotto, G. (2017). The Role Of Job Satisfaction, Work Engagement, Self-Efficacy And Agentic Capacities On Nurses' Turnover Intention and Patient Satisfaction. *Applied Nursing Research*, Vol. 39, hlm. 130-140.
- Sopiah. (2008). *Perilaku Organisasional*. Yogyakarta: Andi.
- Suharsaputra, U. (2012). *Metode Penelitian Kuantitatif, Kualitatif, dan Tindakan* (Cetakan Pertama). Bandung: PT Refika Aditama.
- Sujarweni, V.W. (2015). *Metodologi Penelitian – Bisnis & Ekonomi* (Cetakan Pertama). Yogyakarta: Pustakabarupress.
- Sumarto. (2009). Meningkatkan Komitmen dan Kepuasan untuk Menyurutkan Niat Keluar. *Jurnal Manajemen Dan Kewirausahaan*, Vol.11, No. 2, hlm. 116-125.
- Sutrisno, E. (2009). *Manajemen Sumber Daya Manusia* (Cetakan Pertama). Jakarta: Kencana.
- Suwatno., dan Priansa, D.J. (2014). *Manajemen SDM Dalam Organisasi Publik dan Bisnis* (Edisi Keempat). Jakarta: Alfabeta.
- Taniredja, T., dan Mustafidah, H. (2011). *Penelitian Kuantitatif (Sebuah Pengantar)* (Cetakan Pertama). Bandung: Alfabeta.
- Tian-Foreman, W.A. (2009). Job Satisfaction And Turnover In The Chinese Retail Industry. *Chinese Management Studies*, Vol. 3 No. 4, hlm 356-378.
- Tnay, E., Othman, A.E.A., Siong, H.C., dan Lim, S.L.O. (2013). The Influences Of Job Satisfaction And Organizational Commitment On Turnover Intention. *Procedia - Social and Behavioral Sciences*, Vol. 97, hlm. 201 – 208.

- Ulrich, D., Brockbank, W., Younger, J., dan Ulrich, M. (2013). *Global HR Competencies: Mastering Competitive Value from the Outside In*. New York: McGraw-Hill.
- Widyadmono, V.M. (2015). Pengaruh Kepuasan Kerja dan Komitmen Organisasi terhadap Turnover Intention (Studi pada Accounting Staff Perusahaan Swasta di DIY). *Jurnal Manajemen Indonesia*, Vol. 15 No. 2, hlm. 157-168.
- Zikmund, W.G., Babin, B.J., Carr, J.C., dan Griffin, M. (2010). *Business Research Methods* (8<sup>th</sup> ed). Canada: South-Western Cengage Learning.