

APPROVAL PAGE
CLASSIFICATION OF HOTEL CUSTOMERS' REVIEW USING TEXT
ANALYSIS FOR CUSTOMER RELATIONSHIP MANAGEMENT

Proposed as one of the requirements to achieve the Bachelor of Management
Business degree

International ICT Business Study Program

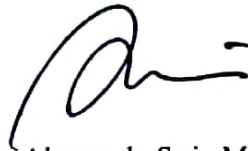
Proposed by:

Fajar Ibnu Fatihan

1401144480



Advisor:



Andry Alamsyah, S.si., M. Sc

INTERNATIONAL ICT BUSINESS
FACULTY OF ECONOMICS AND BUSINESS
TELKOM UNIVERSITY
BANDUNG
2018