ABSTRACT

PT. Telkom Indonesia, which is a complete communication network service provider company. PT. Telkom Indonesia claims that it is currently one of the largest companies serving telecommunications and information services. The company is currently planning a target by the end of 2018, namely the five million indihome customer program. With this target, the development project is one of the supporters of achieving the target. However, in the implementation there are project activities that are not completed on time, this is one of the factors that must be evaluated, one of which is the evaluation of the project manager's personal competence. The project manager is one of the factors that has a very important role in carrying out the project, so it requires competencies that have standards for the project manager so that the planned project can be carried out properly, therefore the competence of the project manager is assessed by the Project Manager Competency Development Framework. Measurements are made by means of assessments carried out in 360 degrees. The project manager is assessed by the project team, superiors, and teamwork partners. After an assessment, competency analysis is carried out on the project manager and a self-assessment gap analysis of the respondents, this is done to avoid competency assessment bias. The proposal is given in accordance with the competencies and gaps in the project manager's personal competencies.

Keywords: Competency, PMCDF, Project Management