

ABSTRACT

Growth of population in Bandung resulted in increasing problems arising in the life of the community, problems in government such as complex bureaucracy makes people reluctant to do the licensing process directly and prefer to use liaison or brokers what has been out of Law No. 25 of 2009 about public services. Smart city concept is a solution to the problems related to governance such as the buildup of licensing and bureaucracy. Bandung City Government was continuing to implement the concept of smart city, especially smart governance contained in the strategic plan. Priority public services in accordance with the legislation in order to realize the vision and mission as well as the city public welfare.

This study aims to issue an index of readiness to implement smart governance in Bandung with existing indicators. The following indicators to mengukur readiness of the implementation of smart governance Bandung Variable Openness and Public participations, E-Governance, New Public-Private Collaboration, Smart Applications, Guarantee System, Modern Processes of Public Management of the Municipal Budget, Modern System of Public Management of the Municipal Government, Transparency Auditing of The Government's Public, Management, Efficiency, Coordination and Integration, Participation and Coproduction and Local Government Staff.

This study used a method of mixed data analysis (mix method) with qualitative and quantitative, type of ethnographic investigation. Data was collected by literature study, interviews, observation and survie. The selection of resource persons in this study is based on quadruple helix consisting of researcher or expert, government, business player, and community or user. For judging the application of smart governance index values Bandung implementation of the data presented in the city of Bandung and in comparison with the best practices of data that is Singapore.

The results in this study in measuring the index of application of smart governance Bandung is 69,44 or 69.44 percent. So it can be concluded that the implementation of Bandung in smart governance is bad, there are still many shortcomings, but still within reasonable limits.

In this study has the highest value indicator. Indicator with the highest value of the procurement system to manage and manage the government procurement process with a value of 78.75. The lowest scoring indicator is the integration and coordination mechanisms to all SKPD with a value of 49.62.

Keywords: Smart City, Smart Governance, Index, Bandung City.

