

**PENINGKATAN KUALITAS PELAYANAN  
MELALUI KEMAMPUAN KOMUNIKASI  
WAITER/WAITRESS DALAM BAHASA KOREA  
DI AZUMA FUSION RESTAURANT NILAI  
SPRINGS RESORT HOTEL MALAYSIA 2018**

***THE IMPROVEMENT OF SERVICE QUALITY TO  
COMMUNICATION CAPABILITY WAITER /  
WAITRESS OF KOREAN LANGUANGE IN  
AZUMA FUSION RESTAURANT NILAI SPRINGS  
RESORT HOTEL MALAYSIA 2018***

**PROYEK AKHIR**

**DIAN RAHMANINGSIH**

**6707152044**



**PROGRAM STUDI D3 PERHOTELAN**

**FAKULTAS ILMU TERAPAN**

**UNIVERSITAS TELKOM**

**BANDUNG, 2018**