

## DAFTAR PUSTAKA

- Anttila, J., & Jussila, K. (2017). Understanding quality – conceptualization of the fundamental concepts of quality. *International Journal of Quality and Service Sciences*, 9(3–4), 251–268.
- Garperz Vincent. (1997). Manajemen Kualitas, 1–61.
- Länsiluoto, A., Jokipii, A., & Eklund, T. (2016). Internal control effectiveness – a clustering approach. *Managerial Auditing Journal*, 31(1), 5–34.
- Lloyd Bierstaker, J., & Thibodeau, J. C. (2006). The effect of format and experience on internal control evaluation. *Managerial Auditing Journal*, 21(9), 877–891.
- Meijer, F., & Visscher, H. (2017). Quality control of constructions: European trends and developments. *International Journal of Law in the Built Environment*, 9(2), 143–161.
- Nicholas, J. M. (2012). Project management for business and technology.
- Page, S. (2010). *Business Process Improvement*. New York: AMACOM.
- Pratami, D., Puspita, I. A., & Sjafrizal, T. (2016). Designing Internal Audit Process on Infrastructure Project in Indonesia Based on PMBOK 5th Edition. *ResearchGate*.
- Project Management Institute. (2017). *A Guide To The Project Management Body Of Knowledge* (6th ed.). Pennsylvania: Project Management Institute.
- Schröder, M., Schmitt, S., & Schmitt, R. (2015). Design and implementation of quality control loops. *The TQM Journal*, 27(3), 294–302.
- Yan, L., Peng, M., & Qun, C. (2009). Innovation of Design Quality Management Based on Project Life Cycle. *Concurrent Engineering*, 4 pp.