ABSTRACT

One of the organizational resources that has an important role in achieving its objectives is human resources. And training is one of the processes of developing human resources. Thus, training and development have become part of the need. This study aims to analyze differences in employee performance before and after training at PT. Bank Rakyat Indonesia Serui Branch Office.

This research is quantitative research. The population of this study were employees of PT. Bank Rakyat Indonesia Serui Branch Office and the sample in this study used non-probality sampling technique, with incidental sampling type with the number of respondents as many as 6 respondents who had attended training in 2017. The data analysis technique used was descriptive analysis. Data collection techniques use primary data and secondary data. Data analysis used is validity test, reliability test and T (Paired Sample t-Test) test.

Testing the validity, reliability and t test is done using the SPSS 22 program and produces a level of difference in employee performance before and after training amounting to 3.176 with a significance level of 0.019. Based on the hypothesis testing, it can be seen that there are strong and significant differences before and after training on employee performance.

Keywords: Before training, After training, Employee Performance