

ABSTRACT

Zahra Book is a company that focused in book sales. The company has a book store, warehouse and also printing which is located in Jombang, East Java. The company was founded in 1995 and also began to set up its own bookstore in 2010. The process of ordering books at the printing shop requires the ordering to come to the printing shop as well as the book return process. The customer also finds it difficultly to know how far the order has been processed. As well as the process of recording the incoming order report recorded on the note paper is often damaged and lost. The solution offered is to provide order features to simplify order recording, provide return features to facilitate the return process of damaged books, tracking to determine the extent to which orders have been processed, and book ordering reports. The method used to build applications is waterfall with Xampp tools, Notepad ++, and Google Chrome. Using the Code Igniter framework. The conclusion that can be drawn is that this application is expected to be able to help the printing press in managing the company and Customers in the process of ordering books and book returns.

Keywords: Printing, E-Commerce, Book, Application