Abstract

Communication is a two way process that resulted in the exchange of information and understanding between individuals involved. The purpose of this study was to determine and analyze the organizational communication, employees satisfaction, and the influence of the organizational communication and employee satisfaction at PT.Telkom Indonesia Witel Padang

This study uses quantitative descriptive. Sampling technique used was simple random sampling type under probability sampling, with the total number of 51 respondents. The data was analyzed descriptively and the hyphotesis were tested by using simple linear regression analysis. Based on the results of the study, it can be seen that organizational communication at PT Telkom Indonesia Witel Padang has been carried out very well with a percentage of 83.7%. Then, job satisfaction is in good category with a percentage of 75.1%. The result of coefficient of determination showed that work organizational communication PT.Telkom Indonesia Witel Padang was able to explain 31,0% employees performance and the remaining 69,0% was influenced by other factors not examined in this research.

The conclusion of this study is partially organizational communication have positive influance and significant impact on job satisfaction of employees.

Keyword: communication, organizational communication, employees satisfaction