

ABSTRACT

Restaurant is the revenue supporter at the hotel after the sale of the room. In The Trans Luxury Hotel there are 3 restaurants namely The 18th Restaurant, The Restaurant and The Lounge. The three restaurants of course have different Standard Operational Procedure, operations and services in these three restaurants are different. In this study comparative, the writer wanted to perform the operational comparison of the three restaurants in The Trans Luxury Hotel by finding out Standard Operating Procedures and aspects related to operations such as work steps, number of employees, restaurant concept, menu type, service, hours of operation, market segment, target income and restaurant capacity. Standard Operating Procedures in all three restaurants are in compliance with established standards. From the operational point of view, after comparing the three restaurants, each has similarities and differences in operations. With this Comparative Study can see the advantages and disadvantages of each restaurant in The Trans Luxury Hotel.

Keywords: Restaurant Operations, Restaurant Comparative, The Trans Luxury Hotel Bandung