ABSTRACT

ANALYSIS AND DESIGN OF ARCHITECTURE ENTERPRISE ON THE FUNCTION OF HUMAN RESOURCE WITH TOGAF ADM APPROACH (CASE STUDY: PT POS INDONESIA (Persero)

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PT. Pos Indonesia (Persero) *is an Indonesian State Owned Enterprise engaged in the delivery service. Currently*, PT. Pos Indonesia *has 3 core business: mail and package services, financial services and logistics services*. PT. Pos Indonesia (Persero) *needs to be driven by competent human resources. The company realizes that human resource development has a direct correlation with human resource development so that the company should pay great attention to human resource development.*

In the HR function of PT. Pos Indonesia (Persero) *there is a supporting application that is* SIM HR *which is a functioning application of all activities in the* HR *function. However*, in the HR *function has not the existence of information systems for the management of employee complaints and recruitment to support employee performance in* PT. Pos Indonesia (Persero). *Therefore*, *it needs application proposal in the form of e-recruitment and e-complaint in order to improve all activities that exist in HR function at* PT. Pos Indonesia (Persero). *To optimize the application of the proposal it requires the design of enterprise architecture in order to support the application of the proposal and the company's needs to fit the vision of the company's mission.*

Enterprise architecture used in the company is TOGAF ADM *starting from Preliminary Phase to Migration Planning phase and producing blueprint architecture from business architecture to* IT *Roadmap which can be used as reference in enterprise architecture implementation.*

Keywords: enterprise architecture, TOGAF, *human resources*