

DAFTAR SINGKATAN

DSS	:	<i>Deliver, Service, Support</i>
LRS	:	Len Railway Systems
BUMN	:	Badan Usaha Milik Negara
LEN	:	Lembaga Elektronika Nasional
IT	:	<i>Information Technology</i>
TI	:	Teknologi Informasi
COBIT	:	<i>Control Objective for Information and Related Technology</i>
ITIL	:	<i>Information Technology Infrastructure Library</i>
ISO	:	<i>International Organization for Standardization</i>
ISACA	:	<i>Information Systems Audit and Control Association</i>
KPI	:	<i>Key Performance Indicator</i>
PMBOK	:	<i>Project Management Body of Knowledge</i>
SDM	:	Sumber Daya Manusia
APO	:	<i>Align, Plan, Organize</i>
BAI	:	<i>Build, Acquire, Implement</i>
EDM	:	<i>Evaluate, Direct, Monitor</i>
LRT	:	<i>Light Rail Transit</i>
APMS	:	<i>Automated People Mover System</i>