

ABSTRACT

All the transformations that have occurred in PT. Telkom Indonesia can not be separated from the implementation of strategy, innovation, organizational performance, management practices, direct touch of the leadership style of management PT. Telkom Indonesia, and information technology. Every company that has human resources with good performance will successfully master the targeted market, Success determination of the achievement of tasks to individuals will be able to direct the determination of organizational performance. In PT Telkom Indonesia the Big Data division has established a way to conduct an assessment of the achievement of employee targets in the form of an application called Transformer Application. Performance appraisal is not only seen from the achievement of the target alone, but can be seen from the quality of work, Quantity, Schedule, Effectiveness, and independence. This study aims to determine how much influence the knowledge management process on employee performance in PT Telkom Indonesia division Big Data.

The method used in this research is quantitative with the type of descriptive and causal analysis. The type of data needed for this research is primary data and secondary data. Sampling is done by saturated sample method with the number of respondents taken as many as 90 respondents who are employees in the division of Big Data PT Telkom Indonesia. Then for the analysis technique using simple linear regression analysis and data processing using SPSS software version 22.

Based on the results of testing the overall hypothesis shows that the knowledge management process has a positive effect on the performance of employees at PT Telkom Indonesia with a value of 12.742 greater than T_{Tabel} which is 1.988 Based on the knowledge management process determination coefficient of 66.4% on employee performance and the remaining 33.6 % influenced by other variables not examined in this study.

Keywords: Knowledge Management Process, Knowledge acquisition, Knowledge conversion, knowledge application, knowledge protection, Employee Performance.